

Douglas County, Wisconsin, Department of Health & Human Services
Invitation to Public or Non-Profit organizations to Partner with Douglas County
For Comprehensive Community Services (CCS) Up-dated Planning and Implementation

Comprehensive Community Services (CCS) is a program for individuals of all ages who need ongoing services for a mental illness, substance use disorder, or a dual diagnosis beyond occasional outpatient care, but less than the intensive care provided in an inpatient setting. The individual works with a dedicated team of service providers to develop a treatment and recovery plan to meet the individual's unique needs and goals. The goal of this community-based approach is to promote better overall health and life satisfaction for the individual.

CCS offers an array of Medicaid funded community-based services for clients who are in recovery. This array of Psychosocial Rehabilitation Services (PRS), and continuum of providers, is an important part of the infrastructure on which many other services depend. The provision of PRS is an essential approach to enabling and empowering consumers into self-directed care.

CCS functions as a broad group of agencies, organizations and individuals that assist individuals recovering from the symptoms of mental illness and substance use disorder, and fostering sustainable membership in the community. Organizations and individuals will work collaboratively to increase community awareness and access to treatment for Douglas County residents. Working from a psychosocial perspective, recovery services are designed to be person-centered; teams based, and promote self-sufficiency. Through a cost-based Medicaid reimbursement, Douglas County CCS provides an opportunity to expand the number of mental health providers to the county and region.

Most functions of a fully implemented CCS program will be provided on a contract basis; inclusive of the CCS Program Administrator. However, Douglas County Department of Health & Human Services (DCDHHS) Administration will provide direct oversight of the CCS program. The DCDHHS CCS program is a member of a three county Regional Consortium (Ashland/Bayfield/Douglas). The individual members maintain their own certification for CCS and have a shared services model. Within the regional shared model two (2) services have been identified: Training and Regional Coordination Committee.

DCDHHS will not be making funds available for the implementation of the CCS program. Once the program has been certified by the Division of Quality Assurance (DQA), Wisconsin Department of Health Services (DHS), the partner agency will be able to garner a fair and equitable rate for services rendered the first and ongoing years of implementation through medical assistance. The provider understands that funding will be limited to 100% of Medicaid allowable expenses; the county shall provide fiscal oversight and is responsible for an annual reconciliation process that is provided to the state; any excess of revenues over actual costs shall be returned to the state and may result in rate changes or retention of funds during the year; and that any deficit resulting from costs in excess of the Interim State rate may or may not be available until the annual reconciliation is complete and funds are paid by the State.

The CCS Program Administrator will develop contracts for services with local providers or entities willing to expand to provide accessible services within the county. As the program continues to evolve, it will be necessary to build the capacity for the maintenance and enhancement of CCS services and to expand or add services in order to respond to the needs of

consumers. To build this capacity, a collaborative effort will be necessary involving local community resources and organizations, advocacy groups, formal and informal service providers, and government agencies.

Consumer choice will remain a consideration in the development of any new service. Providers will be expected to deliver medically necessary services ([DHS 101.03\(96m\)](#)) in an accessible, user-friendly, and cost-effective environment. New services and treatment interventions to meet the needs of potential consumers will be identified by multiple sources including: a recovery team, quality assurance activities, and the coordination committee. Service plans for individual consumers will be authorized by a mental health and/or substance abuse professional on the consumer's recovery team.

Functions of a fully implemented program include an array of service providers, service facilitators, mental health and substance abuse professionals, service directors, fiscal agents and quality assurance ([DHS 36.10\(2\)\(e\)](#) and [CCS Service Array](#).)

With an expansive array of services offered, and corresponding administrative functions, CCS has many levels of responsibilities and oversight to insure integrity of operations. Douglas County is open to proposals from single agencies that are willing to partner to provide recovery services to our residents.

To obtain the Request for Proposal (RFP) packet, please contact:

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Additional Resources:

DHS 36: https://docs.legis.wisconsin.gov/code/admin_code/dhs/030/36

DHS 107: https://docs.legis.wisconsin.gov/code/admin_code/dhs/101/107

CCS section of the Wisconsin DHS website: <https://www.dhs.wisconsin.gov/ccs/index.htm>

CCS Toolkit: <https://wchsa.org/wchsa-committees/behavioral-health/ccs-toolkit/>