

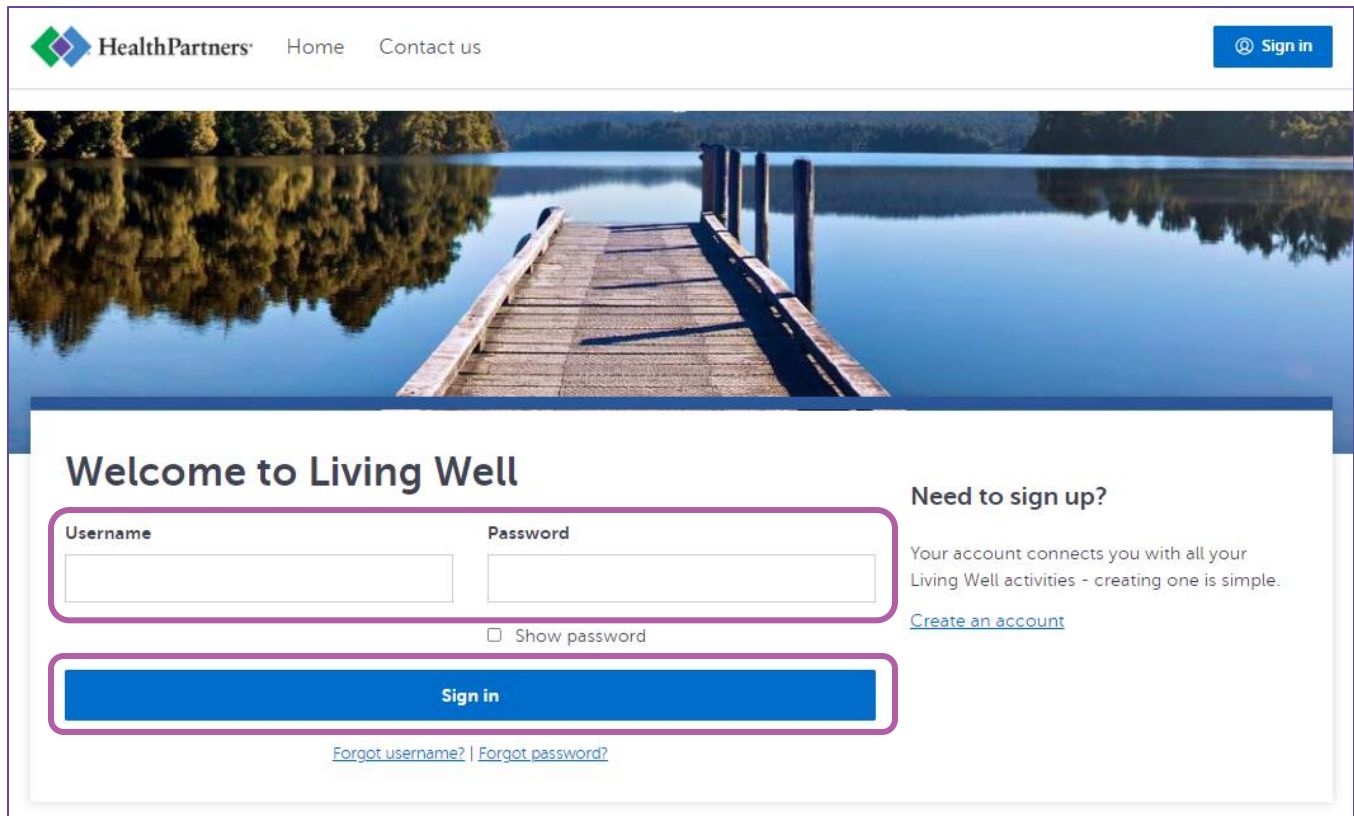
Log-on instructions

HealthPartners Living Well

Do you have a **HealthPartners.com** or **HealthPartners.com/wellbeing** username and password?

If yes – log in

1. Go to HealthPartners.com/wellbeing
2. Enter your **Username** and **Password**, then click **Sign in**



HealthPartners® Home Contact us Sign in

Welcome to Living Well

Username Password

Show password

Sign in

[Forgot username?](#) | [Forgot password?](#)

Need to sign up?

Your account connects you with all your Living Well activities - creating one is simple.

[Create an account](#)

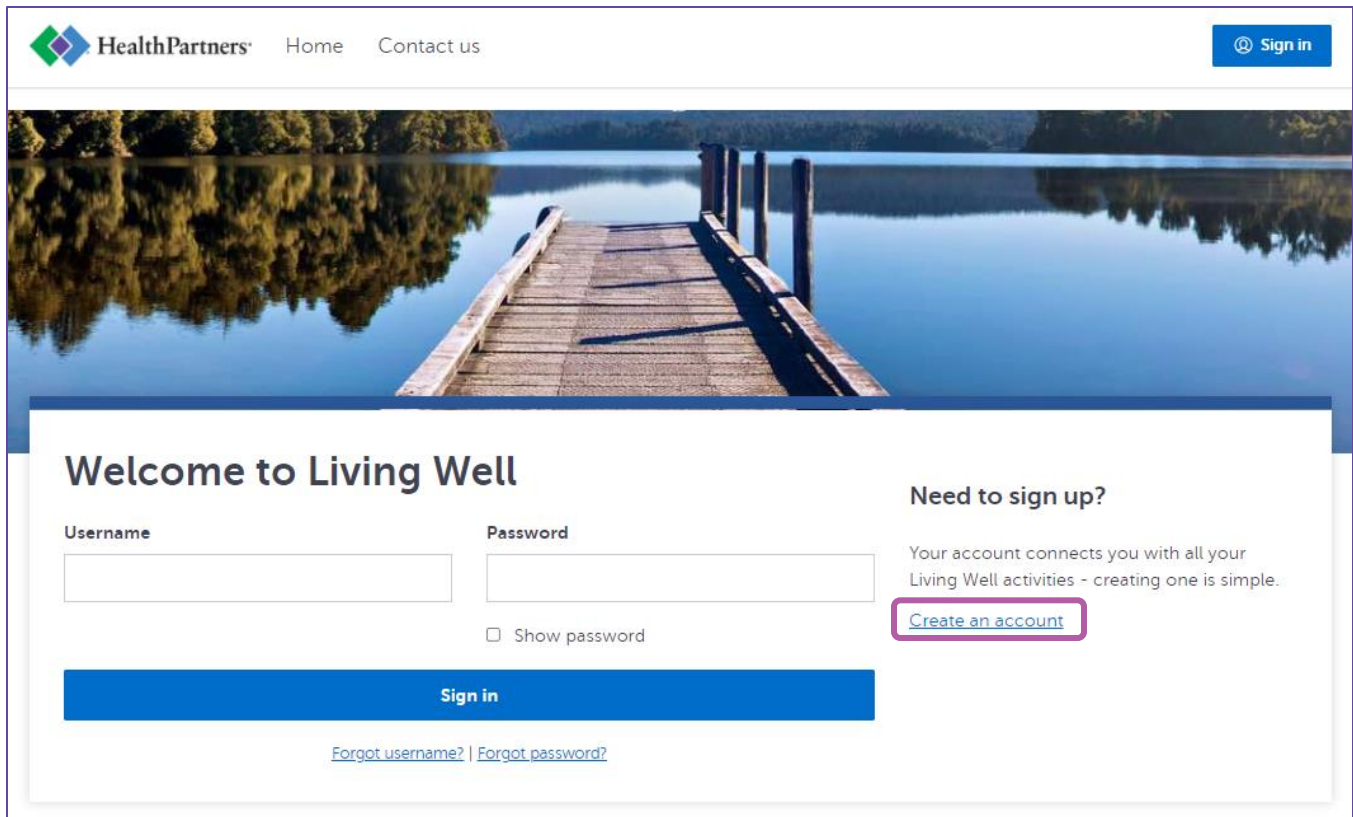
Need help?

If you don't remember your username or password, use the ***Forgot username?*** or ***Forgot password?*** links on the login page.

To have your password reset or for additional assistance, call HealthPartners Customer Service at **952-883-7800** or toll free at **1-800-311-1052**, Monday through Thursday, 8:00 a.m. to 7:00 p.m. CT, and Friday, 8:00 a.m. to 6:00 p.m. CT.

If no – create an account

1. Go to HealthPartners.com/wellbeing and click the **Create an account** link on the login page.



HealthPartners® Home Contact us Sign in

Welcome to Living Well

Username

Password

Show password

Sign in

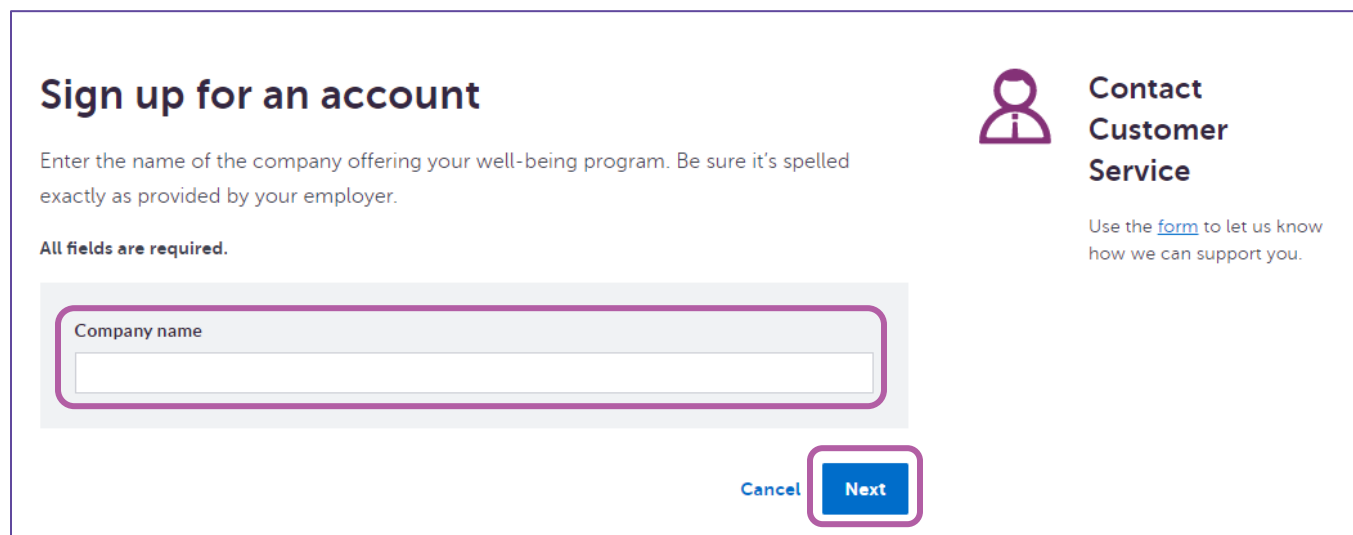
[Forgot username?](#) | [Forgot password?](#)

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2. Enter your **Company name Douglas County** then click **Next**




Sign up for an account

Enter the name of the company offering your well-being program. Be sure it's spelled exactly as provided by your employer.

All fields are required.

Cancel **Next**

 **Contact Customer Service**

Use the [form](#) to let us know how we can support you.

3. Indicate whether or not you have HealthPartners insurance through [insert company name] by clicking Yes or No, then Next

Insurance info


You told us on the previous page that your well-being account is through [insert company name]. Have HealthPartners insurance through [insert company name], too? If you've already set up your well-being account, log on at healthpartners.com using your online account info.

All fields are required.

Do you currently have HealthPartners insurance through [insert company name] ?

Yes
 No

Cancel



Contact Customer Service


Use the [form](#) to let us know how we can support you.

4. Click Go to HealthPartners.com Registration

Registration

Continue your account creation at [HealthPartners.com](https://healthpartners.com)

Since you are a HealthPartners member and a well-being member, you will need to continue your account creation at healthpartners.com.



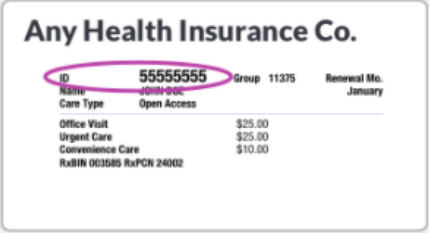
Contact Customer Service

Use the [form](#) to let us know how we can support you.

5. Click **Get started**

All you need is the ID number on your insurance card. Any type of health insurance is OK.

Get started



Any Health Insurance Co.					
ID	5555555	Group	11375	Renewal Mo.	January
Name	John Doe				
Care Type	Open Access				
Office Visit			\$25.00		
Urgent Care			\$25.00		
Convenience Care			\$10.00		
RxBIN	061685	RxPCN	24002		

6. Complete the **About you** form by entering **Your health insurance ID** (the 8-digit ID number found on your HealthPartners health insurance card), **First name**, **Last name**, **Date of birth**, and **Zip code**, then click **Next**

About you

Please confirm your identity. Make sure you enter:

- Your insurance ID as it appears on your insurance card
- Your name as it appears on your insurance card

All fields are required.

Your health insurance ID

First name

Last name

Date of birth

Example: mm/dd/yyyy

Zip code

Example: 55555

[Cancel](#) [Back](#) **Continue**

7. Complete the **Create your security info** form. **Create a username**, **Create a password**, **Confirm password**, provide your **Email address**, then click **Continue**.

Create your security info

All fields are required.

Create a username

Must be at least eight characters. It can include both letters and numbers. It may not include spaces.

Create a password

Your password should have: 8 or more characters, upper and lowercase letters, and at least one number. Password may not start or end in a space.

Show password

Confirm password

Your email

We'll send account information to this address

Email address

View our full email policy [here](#).

Cancel

Back

Continue

8. Complete your account setup by checking the ***I accept the terms and conditions*** box, then click **Create account**

Almost there

Go paperless

With your paperless account, you can start getting many of your health plan materials online. You'll get an email notification when you have new materials available. Please look to our [paperless terms and conditions](#) for an important notice of your rights before going paperless.

Yes, I consent to go paperless

Read terms and conditions


Please read and accept the terms and conditions for your HealthPartners online account.

[+ Show terms and conditions](#)

I accept the terms and conditions

[Create account](#)

9. Return to HealthPartners.com/wellbeing and enter your newly created **Username** and **Password**, then click **Sign in**



Welcome to Living Well

Username	Password
<input type="text"/>	<input type="password"/>

Show password

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[Sign in](#)

[Forgot username?](#) | [Forgot password?](#)