VETERANS SERVICE ADVISORY COMMITTEE Douglas County Board of Supervisors oursday. October 4. 2018. 1:00 p.m.. Courthouse Room 207C

Thursday, October 4, 2018, 1:00 p.m., Courthouse Room 207C, 1313 Belknap Street, Superior, Wisconsin

Please call the Chair or County Clerk's Office (715-395-1569) if you cannot attend.

MEMBERS: Marvin Finendale, Chair Jill Fortin

Dennis Dalbec Glen Erickson
Mary Lou Bergman Clint Mattson, Alt.

Eual Moore

AGENDA

(Committee to maintain a two-hour meeting limit or take action to continue meeting beyond that time).

- 1. Roll call.
- 2. Approval of minutes from the August 2, 2018, meeting (attached).
- Informational:
 - a) Veterans Service Officer report;
 - b) Veterans needs/care; and
 - c) King conference feedback.
- 4. Future agenda items.
- Adjournment.

cc: Ann Doucette Susan Sandvick Shelley Nelson (Telegram)
Brian Erickson County Board Supervisors Douglas County Website

NOTE: Attachments to agenda available in County Clerk's Office for viewing or copying. Action may be taken on items on the agenda. The County of Douglas complies with the Americans with Disabilities Act of 1990. If you are in need of an accommodation to participate in the public meeting process, please contact the Douglas County Clerk's Office at (715) 395-1341 by 4:00 p.m. on the day prior to the scheduled meeting. Douglas County will attempt to accommodate any request depending on the amount of notice we receive. TDD (715) 395-7521.

Posted: Courthouse, Government Center, Telegram copied

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Name	Date

VETERANS SERVICE ADVISORY COMMITTEE

Douglas County Board of Supervisors Thursday, August 2, 2018, 1:00 p.m., Courthouse Room 207C, 1313 Belknap Street, Superior, Wisconsin

Meeting called to order by Chair Finendale.

Paul Huber, Veterans Outreach and Recovery Program Coordinator, introduced.

ROLL CALL: Present – Marvin Finendale, Dennis Dalbec, Glen Erickson, Clint Mattson, Eual Moore. Absent: Jill Fortin, Mary Lou Bergman. Others present – Paul Huber, Brian Erickson, Ann Doucette, Pat Ryan, Cheryl Westman, Committee Clerk.

APPROVAL OF MINUTES: Motion by Dalbec, second Erickson, to approve the minutes from the June 7, 2018, meeting. Motion carried.

SUSPEND THE RULES: Motion by Dalbec, second Erickson to take up item 4.b. Motion carried.

Acceptance of Donations: Doucette advised \$1,500 is available in General Services to be utilized in 2018 or carryover to next year. Future donations given to Brian Erickson on behalf of veterans organizations are deposited into an account set up by Finance Department. Budgetary transfers to release funds require approval from Administration Committee and County Board. Budgeting for anticipated donations in future years suggested.

Veteran Transportation Services Recommendation: Reviewed - Erickson provided highlights.

ACTION (**REFERRAL**): Motion by Moore, second Dalbec, to support recommendation from Veterans Service Officer to discontinue the Douglas County Veterans Van Service, and refer to Health and Human Services, Administration Committee and County Board. Motion carried.

INFORMATIONAL:

Veterans Service Officer Report: Total new veterans contact in June 2018 = 30; Total veterans contacted in 2018 = 2,113; and 2.9% decrease in claims from 2017. Erickson reviewed events/activities held recently: Lake Superior fishing and BWCA trip. Two are planned for this Saturday: Bong Center and the El Dorado (Walk for the Fallen). 5K Run for the Heroes planned for September; and Erickson and Skifstad to attend training in South Dakota.

Veteran Outreach and Recovery Program – Coordinator Introduction: Reception area conversion has been completed, and VORP Coordinator Huber has moved into the space.

Veterans Office Modification Status: See above item.

Homeless Veterans (Tiny Homes): Veterans village with tiny homes discussed - exists in warmer climates. Temporary placement until permanent housing becomes available is the goal.

October Festival: No news at this time – may not occur in 2018.

Veterans Needs/Care: Nursing care concerns discussed. Northwestern Wisconsin has limited facilities for veterans.

ADJOURNMENT: Motion by Moore, second Dalbec, to adjourn. Motion carried. Meeting adjourned at 2:05 p.m.

Submitted by,

Cheryl Westman, Committee Clerk

Brian L. Erickson 1316 N. 14th Street, Suite 385 Phone (715) 395-1332 Fax (715) 395-1373

September 27, 2018

VSO Update

What's Happening in the VSO:

Claims – Claims are relatively flat (-1.5% - 134 Claims 2017, 132 claims 2018) over the same period last year as of August 31, 2018.

Conferences Attended:

- 1) National Association of County Veteran Service Officers Association Received accreditation training. Entire staff is eligible now eligible to be certified by Multiple National Veteran Organizations.
- 2) Wisconsin Veteran Service Commission Annual Conference Ron Leino and the VSO attended the 2019 conference. This was the first conference the VSC attended and became a member of the WI State Commission of County Veteran Service Commissioners. This one day conference was held at King Veterans Home in King, WI.

Transportation Services – Health & Human Services Committee approved recommendation to eliminate Douglas County Veteran Van Services and hold van through end of 2018.

Veterans Budget – approved by HHS without van service and referred to Administration Committee.

Helping Veterans – The SSRF is funded with a current balance of \$17,677.54, with payouts for Veterans in Need equaling \$4,844.74.

Outreach Efforts – Continuing with our outreach efforts with an attempt to find veterans and notify them of our office and what our mission is. Our office has participated in numerous activates over the past few months.

Walk for the Fallen – August 4, 2018 5k Running for our Heroes – September 29, 2018 Twin Ports Veterans Clinic - Monthly

As of: Sep 25, 2018



CY-2018 VSO Status

Veterans Service Office Douglas County, WI

Brian Erickson Veteran Service Officer 1316 N. 14th Street, Rm 385 Superior, WI 54880 715-395-1332 Brian.Erickson@douglascountywi.org

Douglas County Veteran Service Officer - Financial Management



Objective

The Douglas County VSO will: responsibly manage limited resources and ensure budgeted funds meet the needs and purpose of the Veteran Service Office.

As of: Sep 25, 2018

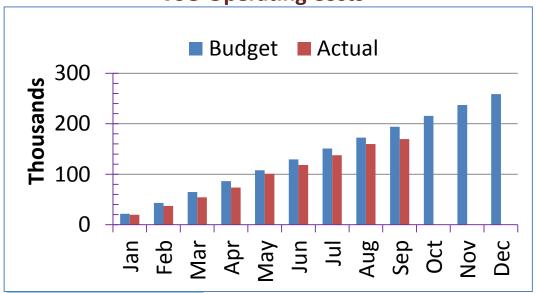
Measure:

Financial Management Key Initiatives:

To ensure we are within our target budget for CY18.

Date 2018 Budget **Actual Monthly** Jan \$21,543.00 \$19,669.43 Feb \$21,543.00 \$17,570.63 Mar \$21,543.00 \$17,165.84 Apr \$21,543.00 \$19,368.90 May \$21,543.00 \$27,072.77 \$17,359.00 Jun \$21,543.00 Jul \$21,543.00 \$19,432.35 \$21,543.00 \$22,239.63 Aug Sep \$21,543.00 \$9,921.28~ \$ Oct \$21,543.00 \$21,543.00 Nov \$21,543.00 Dec

VSO Operating Costs



Operating Expenses

Target = \$193887.00

Actual = \$169,799.83~

Variance =\$24,087.17~

[~] Pending 2018 July final updates

Douglas County Veteran Service Officer - Financial Management



Owner:	Brian Erickson
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As of: Sep 25, 2018

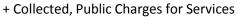
Measure:

Financial Management

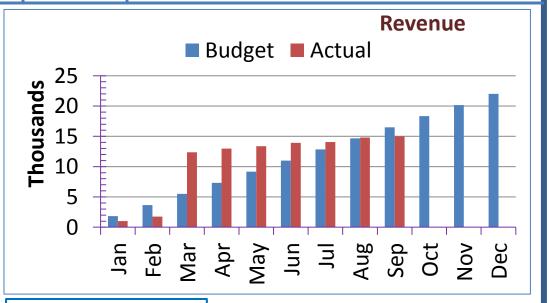
Key Initiatives:

To ensure we are within our target Revenue for CY18.

Date	2018 Budget	Actual Monthly
Jan	\$1,833.00	\$1,008.00+
Feb	\$1,833.00	\$740.00+
Mar	\$1,833.00	\$10,630.00+#
Apr	\$1,833.00	\$592.00+
May	\$1,833.00	\$403.00+
Jun	\$1,833.00	\$552.00+
Jul	\$1,833.00	\$125.00+
Aug	\$1,833.00	\$740.00+
Sep	\$1,833.00	\$183.00+~
Oct	\$1,833.00	\$
Nov	\$1,833.00	\$
Dec	\$1,833.00	\$



[#] WDVA, CVSO Grant



Revenues to Date

Target = \$16,497.00 Actual = \$14,973~

Variance = (\$1,524.00)~

Projected 2018 Revenue Shortfall (\$5,500.00)

[~] Pending July 2018 final Updates

Douglas County Veteran Service Officer - Financial Management

As of: September 25, 2018



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Objective

The Douglas County VSO will: responsibly manage limited resources and ensure budgeted funds meet the needs and purpose of the Veteran Service Office.

Measure:

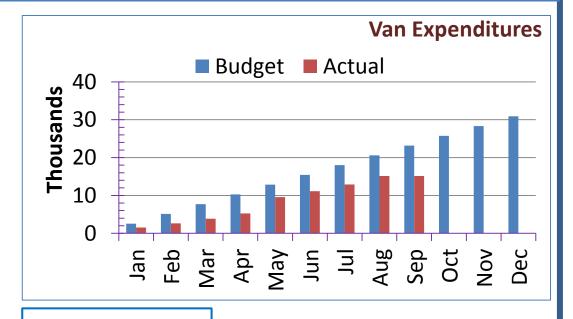
Financial Management

Key Initiatives:

Monitor Transportation costs for CY18.

Date	2018 Budget	Actual Monthly
Jan	\$2575.00	\$1,535.05
Feb	\$2575.00	\$1,123.70
Mar	\$2575.00	\$1,186.25
Apr	\$2575.00	\$1421.72
May	\$2575.00	\$4,280.67
Jun	\$2575.00	\$1,603.24
Jul	\$2575.00	\$1,745.90
Aug	\$2575.00	\$2,232.39
Sep	\$2575.00	\$0.00~
Oct	\$2575.00	\$
Nov	\$2575.00	\$
Dec	\$2575.00	\$

^{*}Insurance Payment



Expenses to Date

Target = \$23,175.00

Actual = \$15,128.92~

Variance = \$8,046.08~

Note: Van Expenditures include Driver Stipend, Maintenance & Repairs, Gas, Oil & Insurance.

[~] Pending Sep 2018 final Updates

Douglas County Veteran Service Officer – Veteran Contact



Owner: Brian Erickson

Objective

Conduct Outreach in order to serve the nearly 3700 veterans in the county and ensure Claims for Benefits are being provided to those that are eligible.

As of: August 31, 2018

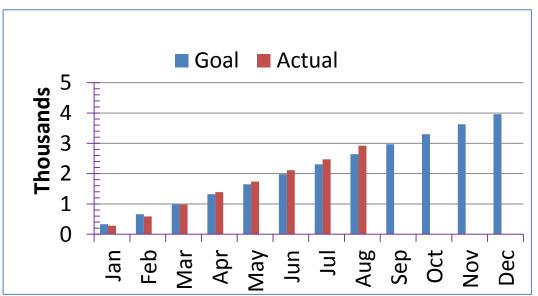
Measure:

Veteran Contact

Key Initiatives: Monitor monthly Veteran Service Office Contacts Along with Compensation claims filed.

Date	2018 Goal	Actual Vets Contacted
Jan	330	278
Feb	330	308
Mar	330	389
Apr	330	415
May	330	346
Jun	330	377
Jul	330	357
Aug	330	449
Sep	330	
Oct	330	
Nov	330	
Dec	330	

Number of Veterans Contacted



Total New Veterans Contacted in Aug 2018 = 40 Total Veteran Contacts in 2018 = 2,113 Claims decrease from 2017 = 1.5%